

GDPR NOTICE

Updated 22 Nov. 2022

KOALABRAIN LTD collects, processes and stores the information and personal data you submit to our website in relation to:

- Facilitating user accounts
- Sending notifications
- Processing payments
- Invoicing
- Providing hosted services
- Service monitoring
- Communication/Support
- Analytics/Marketing

All processing activities shall be carried out in accordance with your individual rights as defined by the European Union's General Data Protection Regulation.

Please note that by submitting information about yourself through our website, you are agreeing for KOALABRAIN LTD to process and store that data. This data shall be stored only for the duration of the previously outlined purpose for collection. We never store or process your data longer than we need to, and we do not use your data for any purpose other than those you have agreed to.

The data you submit to our website will never be shared with or transferred to a third-party organisation. The following partners are exempt from this policy as they assist KOALABRAIN LTD in processing your personal data and delivering its services:

Partner	Terms	DPA
Amazon Web Service, Inc.	https://aws.amazon.com/service-terms/	https://d1.awsstatic.com/legal/aws-gdpr/AWS_GDPR_DPA.pdf
Stripe, Inc	https://stripe.com/en-gb/legal/ssa	https://stripe.com/gb/legal/dpa
FreshBooks UK Ltd.	https://www.freshbooks.com/policies/terms-of-service	https://www.freshbooks.com/wp-content/uploads/FreshBooks-Data-Processing-Agreement_2021.pdf
DigitalOcean LLC	https://www.digitalocean.com/legal	https://www.digitalocean.com/legal/data-processing-agreement
Vonage Group	https://www.vonage.co.uk/communications-apis/platform/gdpr/	https://www.vonage.com/legal/data/dpa/
Paddle.com, Inc.	https://www.paddle.com/legal/terms	https://www.paddle.com/legal/gdpr
Google, Inc	https://policies.google.com/terms?hl=en-US	https://cloud.google.com/terms/data-processing-addendum
Microsoft, Inc	https://www.microsoft.com/en-gb/servicesagreement/	https://www.microsoft.com/licensing/docs/view/Microsoft-Products-and-Services-Data-Protection-Addendum-DPA
Apple, Inc.	https://www.apple.com/uk/privacy/	

Gandi SAS	https://www.gandi.net/en-GB/contracts/terms-of-service	
Cloudflare, Inc	https://www.cloudflare.com/website-terms/	https://www.cloudflare.com/cloudflare-customer-dpa/
Functional Software, Inc (sentry.io)	https://sentry.io/legal/	https://sentry.io/legal/dpa/

- Amazon Web Service, Inc.
- Stripe, Inc
- FreshBooks UK Ltd.
- DigitalOcean LLC
- Vonage Group
- Paddle.com, Inc.
- Google, Inc
- Microsoft, Inc
- Apple, Inc
- Gandi SAS
- Cloudflare, Inc
- Functional Software, Inc (sentry.io)

You reserve the right to request KOALABRAIN LTD update your personal data at any time. You can also request information about your personal data, withdraw your consent for us to process your information or request a transfer or deletion of your data.

For more information about KOALABRAIN LTD and how we protect and secure your data, consult our Privacy Policies.